



14TH TOULON-VERONA CONFERENCE

“Organizational Excellence in Service”

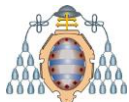
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CONFERENCE PROCEEDINGS



University of Alicante – University of Oviedo
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UNIVERSIDAD DE OVIEDO
Unidad Técnica de Calidad



SPIN-OFF FOR THE MANAGEMENT FOR THE QUALITY AND INNOVATION IN THE UNIVERSITY OF OVIEDO

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Abstract

The aim of the study is based on the creation of a spin-off within the University of Oviedo to exploit the **know-how** acquired in recent years in quality plans by the staff of the Technical Quality Unit University of Oviedo.

The spin-off is also created to develop the themes of **Quality and Innovation** to help the Universities in the process of adaptation to the European Higher Education and support to SMEs and organizations on continuous improvement through the design and implementation of Systems Management.

The main objective is to offer an **innovative alternative** for providing the service and staff management in the University Services.

The main results of the project are: create 4 jobs, establishment of the Know-How transfer agreement between TOQi and the University of Oviedo, catalog and website of the spin-off, establishment of 11 agreements with organizations, etc.

This practice is included in Telescopi's network Observatories' Network on Best Practices for the Strategic Management in Latin America and Europe 2011.

Keywords

Spin-off, Quality and Innovation, Management Systems, Know-How, the European Higher Education Area.